Overview

- Ambulatory Care Services
  - ASC Accreditation Overview
- Total Hip and Knee Replacement Certification
- Survey Process
- Resources

Ambulatory Health Care Accreditation

Our Value:
Our accreditation program incorporates nationally recognized standards and collaborative surveys to educate and help ambulatory care organizations continuously improve performance and maintain quality in patient safety.

Since 1975, 2,100 free-standing ambulatory care organizations are Joint Commission accredited.

Accreditation for a wide variety of ambulatory settings including:
- Medical group practices
- Surgery centers
- Kidney care providers
- Urgent care centers

Optional certifications:
- Deemed status for ambulatory surgery centers
- Advanced diagnostic imaging certification
- Primary care medical home certification (PCMH)

What sets us apart?
- Comprehensive, collaborative surveys
- Excellent service: quick call-backs, access to various staff members for specific needs
- Prompt scheduling and processing of on-site survey findings to render accreditation decision quickly
Accreditation for ASCs

- Ambulatory Surgery Centers
  - Accrediting ASCs since 1976
  - Over 1,000 Accredited ASCs
  - ASC Deeming authority** since 1996:
    - CMS determined that The Joint Commission’s standards & survey process meet or exceed those established by CMS

Collaborate with ASC Customers

- Input to strategic issues via Joint Commission’s Surgery Advisory Council
- Input to Ambulatory standards via standards advisory committee from ASC groups:
  - Ambulatory Surgery Center Association
  - American Society of Anesthesiologists
  - Association of periOperative Registered Nurses
- Executive Director serves on board of ASC Quality Collaborative
- Partner with ASCA on pilots for ASC performance improvement

5 Steps to ASC Deemed Status

1. **Step 1:** Review Licensing Requirements
2. **Step 2:** Complete Medicare Enrollment Application
3. **Step 3:** Complete Accreditation Application
4. **Step 4:** Meet expectations of The Joint Commission and CMS
5. **Step 5:** Prepare for Accreditation

*Effective Dec. 2014 through Dec. 2020, CMS Renews Joint Commission Deeming Authority for Ambulatory Surgery Centers*
Starting Accreditation/Medicare

- Operations service team understand importance of speed in entering Medicare process via deemed status
- Applications, scheduling & post-survey processes = “fast-tracked”

Joint Commission Data (2015)
Indicators for Deemed Status ASC Process:
- Avg Turn-Around-Time (TAT) between “ready to schedule” to survey date = 39 days
- Avg TAT from survey end date to posting report = 1.5 days

DSC Orthopedic Certifications

<table>
<thead>
<tr>
<th>Back Pain</th>
<th>Joint Replacement – Shoulder</th>
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<tbody>
<tr>
<td>Dislocation</td>
<td>Laminectomy</td>
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<tr>
<td>Fractured Femur</td>
<td>Low Back Pain</td>
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<td>Hand Surgery</td>
<td>Microdiscectomy</td>
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<td>Hip Fracture</td>
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<tr>
<td>Joint Replacement – Ankle</td>
<td>Spinal Fusion</td>
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<td>Joint Replacement – Hip</td>
<td>Spine Injury</td>
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<tr>
<td>Joint Replacement – Knee</td>
<td>Spine Surgery</td>
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Over 1,100 Certified Orthopedic Programs

Advanced Certification for Total Hip and Knee Replacement (THKR)

- Advanced Certification for Total Hip & Total Knee Replacement (THKR) is available for Joint Commission-accredited ambulatory surgery centers (ASCs)
- This optional certification program will focus on transitions of care for patients undergoing a total joint replacement
Benefits to Advanced Certification (THKR)
- Reduced variations in care delivery
- Improve processes of care
- Access to industry leading best practices/strategies
- Affirmation of existing programs of excellence

What Does a Survey Look Like?
The On-site Event:
- Patient and Customer-Centric
  Focused
  - Patient observations and discussions with patient permission
  - Minimal interruption
- Educational and Informative
  - Shared observations
  - Tracer method involves all levels of staff and patients with patient permission
- Surveyors
  - Clinical & administrative professionals experienced in ambulatory arena
  - Collaborative and courteous

Patient Tracer for Onsite Survey
- Traces 3-4 patients through ASCs entire process & facility
- Use patient chart as “road map”
- Identify performance issues in one or more steps of the process – or between processes
- Systems tracer includes dialogue on:
  - data use, infection prevention & medication management
Survey Team Complement

- One or more clinical surveyors for 2-3 days onsite, based on volume
- Life Safety Code Surveyor added:
  - All deemed ASCs
  - All non-deemed ASCs with ambulatory occupancy
  - Joins team for 1 day, provides oral report

What Does a Survey Look Like?

After the Survey:

- Preliminary findings provided on-site
- Post-survey steps, with prompt decision
- Resurvey 3 years
- Interim support for continuous compliance

Resources: Dedicated Staff

- Business Development
  For initial questions and access to standards and application for accreditation

- Account Executive
  Your dedicated point-of-contact, from application onward

- Standards Interpretation Group
  www.jointcommission.org/standards
  - FAQ’s, online form to submit ?’s
  - Reference HCO#, if applicable
Getting Started: Tools and Resources

- **Survey Activity & Review Process Guides**
  Document List or "Ready-to-Go List" helps your organization and the survey/review team prepare

- **Perspectives**
  Joint Commission’s official monthly e-periodical

- **E-dition**
  access to electronic version of standards

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Getting Started: Tools and Resources

- **Joint Commission Connect™ (Extranet)**
  - **Leading Practice Library:** Real-life solutions from customers
  - **Targeted Solutions Tool™**
    Helps identify customized solutions regarding safe surgery and other persistent issues
  - **BoosterPak™**
    Searchable document intended to provide detailed information about a single standard topic

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Portal for ASC Environment

The Physical Environment Portal:
A collaboration between the Joint Commission and The American Society for Healthcare Engineering

- [Link](https://www.jointcommission.org/physicalenvir)
Effective January 1, 2017, organizations to be scored using SAFER matrix
RFIs to be placed within matrix according to the likelihood to cause harm to patients, staff or visitors
Visualization of potential risk areas to the organization
60 days to submit ESCs

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Questions?